

September 21th, 2010.

Dear *Grand Luxxe* member,

In March we wrote you to warn of Members being contacted by persons fraudulently posing as agents or affiliates of The Grand Luxxe.

We are repeating that warning because consumer fraud is an unpleasant reality these days and because there has been a recent incident in which a Grand Luxxe Member was contacted by an "outside agent" offering special promotions and soliciting payment. Naturally we are taking steps to track down these "outside agents" and "brokers" and prosecute them if necessary, but to prevent any confusion or inconvenience to our Members **we are repeating below the list of the only authorized channels for payments or other communications** with The Grand Luxxe.

If you receive communications from any source other than one of those listed below, or if you receive payment or other instructions differing even in some small detail from those below, kindly report the contact immediately to our customer service department. Remember as well, **that you can easily verify the legitimacy of any call you receive by hanging up and calling us yourself, tollfree.** Any other communication you receive can be verified in the same manner. Use caution even if the caller has, or cleverly guesses, information about your membership, or claims to be a representative of The Grand Luxxe but gives instructions different from those below.

Please rest assured that we have never, and will never, disclose private information concerning our Members or their contracts without the Member's authorization. Your privacy and the security of communications between The Grand Luxxe and its Members are of paramount importance to us. To ensure privacy and security, be confident all contacts, communications and payments are handled **exclusively** through the channels listed below.

Sincerely,
The Grand Luxxe Customer Service

The following are the only methods you should use for making payment to the Company:

(i) **Electronic money transfer** (wire transfer): Transfers should be directed to:

Bank: BANAMEX, S.A.

Swift Code: BNMXXMM

Account: **Desarrollo Marina Vallarta, S.A. DE C.V.**

Account Number: 002320056796274597

(ii) **Check or money order**, Member payments should be mailed to the Company at the address below, an independent third party mail forwarding service. This address should be used for payments and credit card authorizations only. No other correspondence should be sent to this address. **CHECKS AND MONEY ORDERS MUST BE MADE PAYABLE TO DESARROLLO MARINA VALLARTA, S.A. DE C.V.**, and should be mailed to:

Mail Services

P.O. Box 56369

Houston, TX 77256

(iii) **Credit card,**

Phone: Member may pay by phone at 1-866-888-0587 from the U.S. or Canada, or +52-322-176-0660 from all other countries.

Mail: Alternatively Member may return signed credit card authorizations by mail through an independent third party mail forwarding service, addressed to Mail Services, P.O. Box 56369, Houston, TX 77256.

Inquiries regarding payments and collections may be made by phone at 1-866-888-0587 from the U.S. or Canada, or +52-322-176-0660 from all other countries, or by email at accounting@grandluxxe.com. Please note that you may also receive communications from one of our personal accounting representatives having a "@vidpayments.com" email address.

Inquiries regarding reservations, customer service and all other questions must be directed as follows:

By email: customerservice@grandluxxe.com or reservations@grandluxxe.com

By phone or fax : From US & Canada: 1-800-843-2335
From Mexico: 01-800-543-7044
From the U.K.: 0-800-096-9367
From all other countries: +52-333-880-7831

By registered mail, return receipt requested, to:

DESARROLLO MARINA VALLARTA, S.A de C.V.
Avenida Lazaro Cardenas 4070, Fracc.Camino Real, Zapopan, Jalisco C.P. 45040 Mexico

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